



IS 642819

ISO/IEC 27001

ISO/IEC 27001 is one of the most widely recognised independent international security standards. This certificate is awarded to organisations that comply with ISO's high global standards. The products we use have earned ISO/IEC 27001:2013 certification for Applications, Systems, People, Technology, and Processes

Applicable to- All cloud services and on-premise products



PM 732705

ISO/IEC 27701

ISO/IEC 27701 is an extension to the ISO/IEC 27001 and ISO/IEC 27002 standards for privacy management within the context of the organisation. The certification standard is designed to enhance the existing Information Security Management System (ISMS) with additional requirements in order to establish, implement, maintain, and continually improve a Privacy Information Management System (PIMS). This standard enables organisations to demonstrate compliance with the various privacy regulations around the world that are applicable to them.

Applicable to- All business units, cloud services and on-premise products which function in the capacity of a PII controller and/or as a PII Processor.



CLOUD 714132

ISO/IEC 27017

ISO/IEC 27017 gives guidelines for information security controls applicable to the provision and use of cloud services by providing additional implementation guidance for relevant controls specified in ISO/IEC 27002 and additional controls with implementation guidance that specifically relate to cloud services.

The product we use is certified with ISO/IEC 27017:2015 - Information technology - Security techniques - Code of practice for information security controls based on ISO/IEC 27002 for cloud services.

Applicable to- All Cloud services



PII 714133

ISO/IEC 27018

ISO/IEC 27018 establishes commonly accepted control objectives, controls and guidelines for implementing measures on safeguarding the PII that is processed in a public cloud. These controls are an extension of ISO/IEC 27001 and ISO/IEC 27002, ISO/IEC 27018 which provide guidance to organizations concerned about how their cloud providers are handling personally identifiable information (PII).

Applicable to- All Cloud services



FS 724104

ISO 9001

ISO 9001 is defined as the international standard that specifies requirements for a Quality Management System (QMS). Organisations use the standard to demonstrate the ability to consistently provide quality products and services that meet customer and regulatory requirements. Service Desk, HRMS and Finance suite of applications comply with ISO 9001 requirements.

Applicable to - Service Desk, HRMS products, Payroll and finance products.



SOC 2

SOC 2 Type II compliant. SOC 2 is an evaluation of the design and operating effectiveness of controls that meet the AICPA's Trust Services Principles criteria.

Applicable to- All cloud services and on-premise products



PCI

Payment card industry (PCI) compliance refers to the technical and operational standards that businesses must follow to ensure that credit card data provided by cardholders is protected. PCI compliance is enforced by the PCI Standards Council, to ensure that all businesses that store, process or transmit credit card data electronically do so in a secure manner that helps reduce the likelihood that cardholders would have sensitive financial data stolen.

Being PCI compliant means that our products consistently adhere to a set of guidelines set forth by companies that issue credit cards.

Applicable to- All the finance, Inventory and invoicing products.



GDPR

GDPR is a pan-European regulation that requires businesses to protect the personal data and privacy of EU citizens for processing of their personal data.

Our products demonstrate commitment to its user's data privacy by consistently exceeding industry standards. Our products welcome GDPR as a strengthening force of the privacy-consciousness that already exists in it.

Our products have privacy features that comply to GDPR and the processing of its customer's data adheres to the data protection principles of the GDPR.



POPIA

Protection of Personal Information Act (POPIA) gives effect to the constitutional right to privacy, by safeguarding personal information when processed by a responsible party and regulating the manner in which personal information may be processed.

Our products demonstrate commitment to its user's data privacy by consistently exceeding industry standards. Our products welcome POPIA as a strengthening force of the privacy-consciousness that already exists in it.

Our products have privacy features that comply to POPIA and the processing of its customer's data adheres to the data protection principles of the POPIA.



CSA

Certified Senders Alliance (CSA) is a quality certification for mailbox service providers like, making them enter the league of trusted senders. Our email service provider is a CSA-certified service, giving you higher email open rates, improvement in deliverability with white listed IPs, and protection against any legal risk.



Signal spam

Signal spam reports help in providing FBL data, primarily technical information for identification of spammers and marketing abuse, from major ISPs. It has many spam reporting plugins for third-party browsers and email clients. It's important for both our organisation and our customers to know all the recipients who mark or report the emails they receive as 'spam', so that we can remove them from the lists.